

Privacy Policy

Declaration regarding obligation to inform according to GDPR - General Data Protection Regulation

Protection of personal data is important to us. We process your data on legal basis only (GDPR, TKG 2003 / Austrian Telekom Regulation 2003). In this document we inform you about the relevant aspects of data processing within this website.

Contact us, information requests, orders

If you get in contact with us using a website-form, an email or personally, your transmitted data will be stored in our systems in order to respond to your request and to your potential follow-up requests or if applicable to fulfill a contract in the best possible way. In specific cases e.g. in case of orders or deliveries there may be legal retention periods für certain data. These retention periods are binding minimum storage periods for us and you can object against periods longer than that at any time. Our data processing is according to legal requirements of § 96 Par 3 TKG as well as to Art 6 Par 1 lit a (consent) and/or lit b (necessary for performance of contract) or lit c (necessary for compliance with legal obligation) or lit f (legitimate interests (for best possible consulting))) of GDPR. You can find an overview on your rights at the end of this document. We do not pass on any of your data stored in our systems to others without your consent.

Cookies, Web-Analyzing and Usage of IP-Adresses on legal basis „legitimate interests“:

Our website uses so called cookies being short text-files that are stored by your browser on your computer. Cookies do not damage anything on your device. Hereafter you can find a description, how our website uses cookies, Web-Analyzing an IP adresses:

We use Google Analytics in order to anonymously analyze the usage of our website and to be able to improve our website on a regular basis. Based on the resulting anonymous statistics we are able to improve our offering and make it even more interesting to you as our user. Google Analytics is a web-analyzing-service by Google Inc. („Google“). It uses cookies to analyze the usage of the website.

Information about your usage of this website created by the cookie are generally transmitted to and stored on a server of Google in the USA. As we use „IP anonymisation“ on our website, your IP address will be shortened by Google within member states of the European Union or in other contracting member states of the agreement for the European Economic Area before transmission. Through this only a rough localisation is possible. Moreover Google has agreed to the EU-US Privacy Shield, <https://www.privacyshield.gov/EU-US-Framework>. Legal basis for the usage of Google Analytics is Art. 6 Par. 1 lit. f GDPR.

By order of the operator of this website Google will use this information to analyze your usage of the website, to create reports about website activities, and to deliver other services related to the website- and internetusage to the operator of the website.

You can prevent the storage of cookies through specific settings in your browser-software; however we want to inform you, that in this case you might not be able to use all functions of this website. Moreover, you can prevent the collection of the data related to your usage of the website produced by the cookie (incl. your IP-adress) and its transmission to and processing by Google, by downloading and installing the browser-plug-in available via following link::

<http://tools.google.com/dlpage/gaoptout?hl=de>.

Informationen about the third party provider: Google Dublin, Google Ireland Ltd., Gordon House, Barrow Street, Dublin 4, Ireland, Fax: +353 (1) 436 1001.

Terms & conditions: <http://www.google.com/analytics/terms/de.html>,
Overview to privacy policy: <http://www.google.com/intl/de/analytics/learn/privacy.html>,
Privacy statement: <http://www.google.de/intl/de/policies/privacy>.

Additionally as part of the WebBSC application we provide a cookie for storing login data if requested by the user.

According to GDPR regulations we have closed a processor-contract with the web-service-provider for WebBSC.

Your rights

Regarding your personal data you have the right of information, right of rectification, right of erasure („right to be forgotten“), right to restriction of processing, right of portability, right to object and the right to withdraw your personal data. If you think that our processing of your data offends against GDPR rules or that your GDPR specific rights are violated, you can complain to our company or to the GDPR regulator. In Austria the regulator is the „Datenschutzbehörde“.

You can contact us:

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